

HEART

Family Software

Comparison Chart

		HEART Version 8.50	HEART ^{EX} Version 8.50	HEART ^{Online} Version 8.50
Limits				
	Maximum # of Clients	25,000	Standard Edition - 25,000 Enhanced Edition - 100,000 Unlimited Edition - Unlimited	Standard Edition - 25,000 Enhanced Edition - 100,000 Unlimited Edition - Unlimited
	Maximum # of Workgroups	20	Standard Edition - 20 Enhanced Edition - 35 Unlimited Edition - 50	Standard Edition - 20 Enhanced Edition - 35 Unlimited Edition - 50
	Maximum # of Employees	Unlimited	Unlimited	Unlimited
	Maximum # of Dorms	Unlimited	Unlimited	Unlimited
	Maximum # of Beds per Dorm	999	999	999
	Maximum # of Segmentations	500	500	500
Files				
	Change Site		♥	♥
	Company Information	♥	♥	♥
	Set Customer Number	♥	♥	♥
	Set Fiscal Year	♥	♥	♥
	Close Fiscal Year	♥	♥	♥
	Fingerprint Reader Registration	♥	♥	♥
	Unlock Client	♥	♥	♥
	Merge Client	♥	♥	♥
	Set Clients Inactive	♥	♥	♥
	Mass Client Transfer		♥	♥
	Preference Conversion	♥	♥	♥
	Exit	♥	♥	♥
Lists				
	Agency	♥	♥	♥
	Client	♥	♥	♥
	Client Tabs			
	Personal	♥	♥	♥
	Last Address	♥	♥	♥
	Contacts	♥	♥	♥
	Children	♥	♥	♥
	Household	♥	♥	♥
	Background	♥	♥	♥
	Images (Photos and Fingerprint)	♥	♥	♥
	HMIS Other (option)	†	†	†
	*Medical	♥	♥	♥
	*Social	♥	♥	♥
	Addiction	♥	♥	♥
	Mental Health	♥	♥	♥

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	Drug Use	▼	▼	▼
	Substance Abuse	▼	▼	▼
	Legal	▼	▼	▼
	*Benefit	▼	▼	▼
	*Insurance	▼	▼	▼
	Homelessness	▼	▼	▼
	Income	▼	▼	▼
	Employment	▼	▼	▼
	Tasks	▼	▼	▼
	Programs	▼	▼	▼
	Phases & Prerequisites	▼	▼	▼
	Services	▼	▼	▼
	History and Activity	▼	▼	▼
	Referral	▼	▼	▼
	Case Notes	▼	▼	▼
	Documents (option)	†	†	†
	Restrictions	▼	▼	▼
	Outcomes	▼	▼	▼
	Exits	▼	▼	▼
	Dorm	▼	▼	▼
	Employee	▼	▼	▼
	Segmentation	▼	▼	▼
	Site	▼	▼	▼
	Workgroup	▼	▼	▼
Activities				
	Bed Assignments	▼	▼	▼
	Meal Assignments	▼	▼	▼
	Locker Assignments (option)	†	†	†
	Program Assignments	▼	▼	▼
	Service Assignments	▼	▼	▼
	Document Search (option)	†	†	†
	Referral Invoicing	▼	▼	▼
	Donor Payments (option)	†	†	†
	Manual Counts	▼	▼	▼
	Transfer Client	▼	▼	▼
Preferences				
	Change Addiction	▼	▼	▼
	Change Agency Type	▼	▼	▼
	*Change Benefit	▼	▼	▼
	Change Case Note Type	▼	▼	▼
	Change Child Specification	▼	▼	▼
	Change Contact Type	▼	▼	▼
	Change Count Type	▼	▼	▼
	Change Diagnosis	▼	▼	▼
	Change Donation (option)	†	†	†
	Change Document Tag	▼	▼	▼
	Change Drug	▼	▼	▼
	Change Education	▼	▼	▼
	Change Employment Type	▼	▼	▼
	Change Ethnicity	▼	▼	▼
	Change Faith	▼	▼	▼
	Change Frequency of Use	▼	▼	▼
	Change Homelessness Length	▼	▼	▼
	Change Homelessness Reason	▼	▼	▼
	Change Household Relation	▼	▼	▼
	Change Housing Type	▼	▼	▼
	Change Income	▼	▼	▼

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	*Change Insurance	♥	♥	♥
	Change Legal Status Type	♥	♥	♥
	Change Marital Status	♥	♥	♥
	*Change Medical	♥	♥	♥
	Change Method	♥	♥	♥
	Change Military	♥	♥	♥
	Change Military Service	♥	♥	♥
	Change Offense	♥	♥	♥
	Change Outcome	♥	♥	♥
	Change Payment Type (option)	†	†	†
	Change Program	♥	♥	♥
	Change Race	♥	♥	♥
	Change Reason For Leaving	♥	♥	♥
	Change Relation	♥	♥	♥
	Change Restriction	♥	♥	♥
	Change Segmentation Type	♥	♥	♥
	Change Service	♥	♥	♥
	*Change Social	♥	♥	♥
	Change Substance	♥	♥	♥
	Change Task	♥	♥	♥
	Change Treatment Type	♥	♥	♥
	Change Volunteer Type (option)	†	†	†
Settings				
	Change Default Settings	♥	♥	♥
	Change Viewer Settings	♥	♥	♥
	Client Activity Tracking	♥	♥	♥
	Client Activity Tracking - Days Modification	♥	♥	♥
	Change Password Policy	♥	♥	♥
	Change Default Settings - Client Payment (option)	† *	† *	† *
	Change Default Settings - Locker (option)	† *	† *	† *
	Change Default Settings - Fingerprint (option)	†	†	†
	Client Payment - Account Modification (option)	†	†	†
	Client Payment - Close Out (option)	†	†	†
Modules				
	Client Payment	†	†	†
	Export	†	†	†
	Fingerprint Recognition	†	†	†
	HMIS Export	†	†	†
	Locker	†	†	†
	Quick Pics	†	†	†
	Repository	†	†	†
Reports				
	Bed Check Out List	♥	♥	♥
	Bed List	♥	♥	♥
	Bed and Meal Transactions (option)	†	†	†
	Client Payment Balance (option)	†	†	†
	Client Receipt List (option)	†	†	†
	Counseling Information	♥	♥	♥
	Donor Receipt List (option)	†	†	†
	Employee List	♥	♥	♥
	Employment List	♥	♥	♥
	Exit List	♥	♥	♥
	Household List	♥	♥	♥
	Income List	♥	♥	♥
	Information Summary	♥	♥	♥
	Late Locker List (option)	†	†	†
	Location List	♥	♥	♥

		HEART Version 8.50	HEART^{EX} Version 8.50	HEART^{Online} Version 8.50
	Locker List (option)	†	†	†
	Locker Receipt List (option)	†	†	†
	Manual Count List	♥	♥	♥
	Meal and Bed Summary	♥	♥	♥
	Meal List	♥	♥	♥
	Month Ending	♥	♥	♥
	Monthly Bed	♥	♥	♥
	Monthly Stats		◆	◆
	New Client List	♥	♥	♥
	Outcome List	♥	♥	♥
	Program List	♥	♥	♥
	Referral By List	♥	♥	♥
	Referral Invoice	♥	♥	♥
	Referral To List	♥	♥	♥
	Restriction List	♥	♥	♥
	Service List	♥	♥	♥
	Sleeping Summary	♥	♥	♥
	Task List	♥	♥	♥
	Transaction Journal	♥	♥	♥
	Unused Lockers List	†	†	†
	Workgroup Settings	♥	♥	♥
Sharing				
	Client Confidentiality		♥	♥

- * Indicates that the administrator has the ability to rename these client information tabs.
- † Indicates that this module is available for an additional fee.
- ◆ Indicates that this report is only available with the Enhanced and Unlimited Edition Server Licenses.
- ★ Found under respective tabs in the Default Settings screen.

System Requirements

	HEART	EX HEART	Online HEART
Recommended:			
Workstations			
CPU:	Pentium 4 (1.0 GHz minimum)	Pentium 4 (1.0 GHz minimum)	Pentium 4 (1.0 GHz minimum)
RAM:	512 MB	512 MB	512 MB
Disk Space:	90 MB (Allocated for Java plug-in)	90 MB (Allocated for Java plug-in)	90 MB (Allocated for Java plug-in)
Operating Systems:	Windows, Linux, or Mac	Windows, Linux, or Mac	Windows, Linux, or Mac
Server			
CPU:	Pentium 4 (2 GHz minimum)	Pentium 4 (2 GHz minimum)	N/A
RAM:	1024 MB	1024 MB	N/A
Disk Space:	5 GB	5 GB	N/A
Operating Systems:	2K / XP / Vista / 7 / Windows 2000/2003 Server	Windows 2000/2003 Server w/ Microsoft SQL Server	N/A
Network	As long as the workstation can access the server host, any LAN, WAN, dial-up connection, etc. will be sufficient.	As long as the workstation can access the server host, any LAN, WAN, dial-up connection, etc. will be sufficient.	As long as the workstation can access the server host, any LAN, WAN, dial-up connection, etc. will be sufficient.
Minimum:			
Workstations			
CPU:	Pentium III (800 MHz minimum)	Pentium III (800 MHz minimum)	Pentium III (800 MHz minimum)
RAM:	256 MB	256 MB	256 MB
Disk Space:	75 MB (Allocated for Java plug-in)	75 MB (Allocated for Java plug-in)	75 MB (Allocated for Java plug-in)
Operating Systems:	Windows, Linux, or Mac	Windows, Linux, or Mac	Windows, Linux, or Mac
Server			
CPU:	Pentium 4 (1.4 GHz minimum)	Pentium 4 (1.4 GHz minimum)	N/A
RAM:	512 MB	512 MB	N/A
Disk Space:	3 GB	3 GB	N/A
Operating Systems:	2K / XP / Vista / 7 / Windows 2000/2003 Server	Windows 2000/2003 Server w/ Microsoft SQL Server	N/A
Network	As long as the workstation can access the server host, any LAN, WAN, dial-up connection, etc. will be sufficient.	As long as the workstation can access the server host, any LAN, WAN, dial-up connection, etc. will be sufficient.	As long as the workstation can access the server host, any LAN, WAN, dial-up connection, etc. will be sufficient.

Features

	HEART	HEART ^{EX}	HEART ^{Online}
Version #:	8.50	8.50	8.50
Number of Reports - 27 reports (1 additional report with Enhanced and Unlimited Server License, 4 additional reports with Client Payment module and 4 additional reports with Locker Module)	♥	♥	♥
Segmentations – Every H.E.A.R.T. product includes multiple pre-made reports. Within each report, the user is able to determine a variety of parameters or segmentations.			
Example: The user needs to know who slept at their facility during the months of April and May with a particular drug addiction.	♥	♥	♥
This information can easily be obtained from the Bed List Report. Information from the other reports is just as easy to find. Powerful reporting tools like this would prove invaluable when seeking grants or meeting with potential donors. H.E.A.R.T. products enable its' users to provide all funding sources with accurate information.			
Intake Recording:			
Auto Assign Social Security Number – One manner in which H.E.A.R.T. products sort client information is by Social Security Number. If a client does not know his/her Social Security Number when entering your facility, H.E.A.R.T. products will automatically assign him/her a 9-digit number. This number can be edited at a later date or left to stand as an internal identification number. Assigned numbers appear in red on the client's screen to eliminate potential confusion.	♥	♥	♥
Auto City and County Entry – The user types in the zip code and the city and county appears in the appropriate boxes.	♥	♥	♥
User Defined Lists – 40 Lists (3 more with Client Payment Module, 1 more with Repository Module) The organization's appointed program administrator has control over client intake information. The administrator can tailor various lists with multiple customizable entries. These lists include tracking information such as Addictions, Drugs, Program Assignments, etc.	♥	♥	♥
Program Designations – If a facility runs a 30-day program, the administrator can designate that length of time for calculating purposes. Every time that program is entered for a client, a properly calculated program ending date will be displayed on the client record.	♥	♥	♥

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Version #:	8.50	8.50	8.50
Images – It is possible with H.E.A.R.T. products to add .gif, .jpg, .png and .tiff with images from your digital camera to client records.	♥	♥	♥
Administration:			
Security Clearance – The administrator security workgroup gives the administrator the ability to completely customize the amount of access to client information by the other workgroups. In addition to having the option to restrict access to men, women, or family records, the administrator may also limit or allow access to individual segments of the client record and reports.	Up to 20 Workgroups	Up to 50 Workgroups per Site	Up to 50 Workgroups per Site
Administrator definable fields – H.E.A.R.T. products have always had administrator definable checkboxes and dropdown lists.	♥	♥	♥
Administrator definable tabs – Four of the client information tabs can be renamed by the Administrator.	♥	♥	♥
Additional Modules:			
Client Payment - If your organization charges a nominal fee for a night's stay or collects a fee for beds and meals, this module allows you to track and record any payments you receive from the people you serve. The Client Payment module also has the ability to "charge" nights to specific clients as a night for which they owe a fee, owe volunteer time, or are extended a grace night.	♥	♥	♥
Export – The ability to retrieve specific personal information for clients and children.	♥	♥	♥
Fingerprint Recognition – Use of a fingerprint reader for speedy intake of beds, meals, programs and more.	♥	♥	♥
HMIS Export – This module will allow you to track and export the HUD universal data elements. You can automatically extract the data necessary for a government agency that you work with and that wants your de-identified aggregate statistics. You can track as much or as little HUD data as you want on an individual client since very little information, other than some basic information, is required.	♥	♥	♥
Locker – This module will allow you to keep track of when a Locker was assigned and when it's due to be returned. It will also show the Clients balance on a day to day basis. It will automatically calculate what amount, if any, is due when the Locker is returned. The included Last Locker List report will help to see who has a locker past its due date. Also with the Locker Donation Log you can print out all transactions related to the Locker Assignments.	♥	♥	♥
Quick Pics – Use your webcam to speed up the process of taking, viewing, and saving your pictures.	♥	♥	♥