






Comparison Chart

	 Version 10.00	 Version 10.00	 Version 10.00
General			
Maximum # of Clients	25,000	Standard Edition - 25,000 Enhanced Edition - 100,000 Unlimited Edition - Unlimited	Standard Edition - 25,000 Enhanced Edition - 100,000 Unlimited Edition - Unlimited
Maximum # of Workgroups	20	Standard Edition - 20 Enhanced Edition - 35 Unlimited Edition - 50	Standard Edition - 20 Enhanced Edition - 35 Unlimited Edition - 50
Maximum # of Employees	Unlimited	Unlimited	Unlimited
Maximum # of Dorms	Unlimited	Unlimited	Unlimited
Maximum # of Beds per Dorm	999	999	999
Maximum # of Segmentations	500	500	500
Multi-Site Capable		▼	▼
Share Settings		▼	▼
Files			
Change Site		▼	▼
Company Information	▼	▼	▼
Set Customer Number	▼	▼	
Set Fiscal Year	▼	▼	▼
Close Fiscal Year	▼	▼	▼
Fingerprint Reader Registration	▼	▼	▼
Unlock Client	▼	▼	▼
Merge Client	▼	▼	▼
Set Clients Inactive	▼	▼	▼
Mass Client Transfer		▼	▼
Preference Conversion	▼	▼	▼
System Stats	▼	▼	▼
Login as different User	▼	▼	▼
Exit	▼	▼	▼
Lists			
Agency	▼	▼	▼
Client	▼	▼	▼
Client Folders			
Personal	▼	▼	▼
Last Address	▼	▼	▼
Contacts	▼	▼	▼
Children	▼	▼	▼
Household	▼	▼	▼
Background	▼	▼	▼
Images (Photos and Fingerprint)	▼	▼	▼
HMIS Other (option)	†	†	†
Vehicles	▼	▼	▼
*Medical	▼	▼	▼

	HEART Version 10.00	HEART ^{EX} Version 10.00	Online HEART Version 10.00
*Social	▼	▼	▼
Mental Health	▼	▼	▼
Addiction	▼	▼	▼
Drug Use	▼	▼	▼
Substance Abuse	▼	▼	▼
Legal	▼	▼	▼
*Benefit	▼	▼	▼
*Insurance	▼	▼	▼
Homelessness	▼	▼	▼
Income	▼	▼	▼
Employment	▼	▼	▼
Tasks	▼	▼	▼
Programs	▼	▼	▼
Phases & Prerequisites	▼	▼	▼
Services	▼	▼	▼
History and Activity	▼	▼	▼
Referral	▼	▼	▼
Case Notes	▼	▼	▼
Documents (option)	†	†	†
Restrictions	▼	▼	▼
Outcomes	▼	▼	▼
Exits	▼	▼	▼
Dorm	▼	▼	▼
Employee	▼	▼	▼
Workgroup	▼	▼	▼
Rules (option)	†	†	†
Scripts (option)	†	†	†
Segmentation	▼	▼	▼
Site	▼	▼	▼

Activities

Bed Assignments	▼	▼	▼
Meal Assignments	▼	▼	▼
Locker Assignments (option)	†	†	†
Program Assignments	▼	▼	▼
Service Assignments	▼	▼	▼
Document Search (option)	†	†	†
Referral Invoicing	▼	▼	▼
Donor Payments (option)	†	†	†
Manual Counts	▼	▼	▼
Transfer Client		▼	▼
Unlock Clients	▼	▼	▼
Merge Clients	▼	▼	▼

Preferences

Change Addiction	▼	▼	▼
Change Agency Type	▼	▼	▼
*Change Benefit	▼	▼	▼
Change Case Note Type	▼	▼	▼
Change Child Specification	▼	▼	▼
Change Contact Relation	▼	▼	▼
Change Contact Type	▼	▼	▼
Change Count Type	▼	▼	▼
Change Diagnosis	▼	▼	▼
Change Donation (option)	†	†	†
Change Document Tag (option)	†	†	†
Change Drug	▼	▼	▼
Change Education	▼	▼	▼
Change Employment Type	▼	▼	▼
Change Ethnicity	▼	▼	▼
Change Faith	▼	▼	▼
Change Frequency of Use	▼	▼	▼

	HEART Version 10.00	HEART ^{EX} Version 10.00	Online HEART Version 10.00
Change Homelessness Length	▼	▼	▼
Change Homelessness Reason	▼	▼	▼
Change Household Relation	▼	▼	▼
Change Housing Type	▼	▼	▼
Change Income	▼	▼	▼
*Change Insurance	▼	▼	▼
Change Legal Status Type	▼	▼	▼
Change Marital Status	▼	▼	▼
*Change Medical	▼	▼	▼
Change Method	▼	▼	▼
Change Military	▼	▼	▼
Change Military Service	▼	▼	▼
Change Offense	▼	▼	▼
Change Outcome	▼	▼	▼
Change Payment Type (option)	†	†	†
Change Program	▼	▼	▼
Change Race	▼	▼	▼
Change Reason For Leaving	▼	▼	▼
Change Restriction	▼	▼	▼
Change Segmentation Type	▼	▼	▼
Change Service	▼	▼	▼
*Change Social	▼	▼	▼
Change Substance	▼	▼	▼
Change Task	▼	▼	▼
Change Treatment Type	▼	▼	▼
Change Volunteer Type (option)	†	†	†
Change Work Skill	▼	▼	▼
Settings			
Change Default Settings	▼	▼	▼
Change Viewer Settings	▼	▼	▼
Client Activity Tracking	▼	▼	▼
Client Activity Tracking - Days Modification	▼	▼	▼
Change Password Policy	▼	▼	▼
Change Employee Login Schedule	▼	▼	▼
Change Default Settings - Fingerprint (option)	†	†	†
Client Payment - Account Modification (option)	†	†	†
Modules			
Barcode Recognition	†	†	†
Client Payment	†	†	†
Custom Scripting and Rules Engine	†	†	†
Export	†	†	†
Fingerprint Recognition	†	†	†
HMIS Export	†	†	†
Locker	†	†	†
Quick Pics	†	†	†
Repository	†	†	†
Reports			
Aggregate Stats Summary		†	†
Bed Check Out List	▼	▼	▼
Bed List	▼	▼	▼
Bed and Meal Transactions (option)	†	†	†
Case Note List	▼	▼	▼
Client Payment Balance List (option)	†	†	†
Client Receipt List (option)	†	†	†
Client Vehicle List	▼	▼	▼
Counseling Session List	▼	▼	▼
Donor Receipt List (option)	†	†	†
Employee List	▼	▼	▼

	HEART Version 10.00	HEART ^{EX} Version 10.00	Online HEART Version 10.00
Employee Login Activity	♥	♥	♥
Employee Vehicle List	♥	♥	♥
Employment List	♥	♥	♥
Exit List	♥	♥	♥
Household List	♥	♥	♥
Income List	♥	♥	♥
Information Summary	♥	♥	♥
Last Address Summary	†	†	†
Late Locker List (option)	♥	♥	♥
Locker List (option)	†	†	†
Locker Receipt List (option)	†	†	†
Manual Count List	♥	♥	♥
Meal and Bed Summary	♥	♥	♥
Meal List	♥	♥	♥
Missing Client HMIS Data (option)	†	†	†
Month Ending Summary	♥	♥	♥
Monthly Bed List	♥	♥	♥
New Client List	♥	♥	♥
Outcome List	♥	♥	♥
Program List	♥	♥	♥
Referral By List	♥	♥	♥
Referral Invoice	♥	♥	♥
Referral To List	♥	♥	♥
Restriction List	♥	♥	♥
Service List	♥	♥	♥
Sleeping Summary	♥	♥	♥
Task List	♥	♥	♥
Transaction Journal	♥	♥	♥
Unused Lockers List	†	†	†
Workgroup Settings	♥	♥	♥

- * Indicates that the administrator has the ability to rename these client information folders.
- † Indicates that this module is available for an additional fee.
- ◆ Indicates that this report is only available with the Enhanced and Unlimited Edition Server Licenses.
- ★ Found under respective tabs in the Default Settings screen.



Features

	HEART	HEART ^{EX}	HEART ^{Online}
Version #:	10.00	10.00	10.00
Number of Reports - 31 reports (1 additional report with Enhanced and Unlimited Server License, 4 additional reports with Client Payment module, 4 additional reports with Locker Module, and 1 additional report with HMIS Export Module)	♥	♥	♥
Segmentations (filters for report results) – Every H.E.A.R.T. product includes multiple pre-made reports. Within each report, the user is able to determine a variety of parameters or filters.	♥	♥	♥
Intake Recording:			
Auto Assign Social Security Number – One manner in which H.E.A.R.T. products sort client information is by Social Security Number. If a client does not know his/her Social Security Number when entering your facility, H.E.A.R.T. products will automatically assign him/her a 9-digit number. This number can be edited at a later date or left to stand as an internal identification number. Assigned numbers appear in red on the client’s screen to eliminate potential confusion.	♥	♥	♥
Auto City and County Entry – The user types in the zip code and the city and county appears in the appropriate boxes.	♥	♥	♥
User Defined Lists – 40 Lists (3 more with Client Payment Module and 1 more with Repository Module) The organization’s appointed program administrator has control over client intake information. The administrator can tailor various lists with multiple customizable entries. These lists include tracking information such as addictions, drugs, programs, etc.	♥	♥	♥
Program/Service Designations – If a facility provides a program/service for a set amount of days, the administrator can designate that length of time for calculating purposes. Every time that program/service is entered for a client, a properly calculated program/service ending date will be displayed on the client record.	♥	♥	♥
Images – Add .gif, .jpg, .png and .tiff with images from your computer to client records.	♥	♥	♥

	HEART	HEART ^{EX}	HEART ^{Online}
Version #:	10.00	10.00	10.00
Administration:			
Security Clearance – The administrator security workgroup gives the administrator the ability to completely customize the amount of access to client information by the other workgroups. In addition to having the option to restrict access to men, women, or family records, the administrator may also limit or allow access to individual segments of the client record and reports.	Up to 20 Workgroups	Up to 50 Workgroups per Site	Up to 50 Workgroups per Site
Administrator definable fields – H.E.A.R.T. products have always had administrator definable checkboxes and dropdown lists.	♥	♥	♥
Administrator definable panels – Four of the client information panels can be renamed but the Administrator.	♥	♥	♥
Additional Modules:			
Barcode Recognition – This module allows a client's ID card barcode to be used for verification purposes; you can use this module to more efficiently assign beds, meals, lockers, programs and/or services.	♥	♥	♥
Client Payment – If your organization charges a nominal fee for a night's stay or collects a fee for beds and/or meals, this module allows you to track and record any payments you receive from the people you serve. It has the ability to "charge" nights to specific clients as a night for which they owe a fee, owe volunteer time, or are extended a grace night.	♥	♥	♥
Custom Scripting and Rules Engine – This module gives you the ability to create custom scripts for performing functions and other activities within the system. You can set rules (conditions) when a client is assigned a bed, meal, locker, program or service.	♥	♥	♥
Export – Allows you to export any combination of data for the tables that are available. You will be able to choose whether the data is exported as a "csv" (Comma Separated Value) or a "tab delimited" (separated by TABS) document. The data that is chosen to be exported can be filtered to your specifications by applying a combination of Segmentations before exporting.	♥	♥	♥
Fingerprint Recognition – Allows a client's fingerprint to be stored for verification purposes; you can use this module to more efficiently assign beds, meals, lockers, programs and/or services.	♥	♥	♥
HMIS Export – Allows you to track and export the HUD universal data elements. You can automatically extract the data necessary for a government agency that wants your de-identified aggregate statistics. Track as much or as little HUD data as you want on an individual client since very little information, other than some basic information, is required.	♥	♥	♥

	HEART	HEART ^{EX}	HEART ^{Online}
Version #:	10.00	10.00	10.00
Locker – Allows you to keep track of when a locker was assigned and when it's due to be returned. It will also show the client's balance on a day to day basis and automatically calculate what amount, if any, is due when the locker is returned. The included Late Locker List report will help to see who has a locker past its due date. Also with the Locker Receipt List you can print out all transactions related to the Locker Assignments.	♥	♥	♥
Quick Pics – Use your webcam to speed up the process of taking, viewing, and saving your pictures.	♥	♥	♥
Repository – Attach a digital copy of a form (i.e. .doc, .xls, etc.) or a scanned image (i.e. .jpg, .gif, etc.) to a client's record.	♥	♥	♥



System Requirements

Recommended:			
Workstations			
CPU:	Pentium 4 (1.0 GHz minimum)	Pentium 4 (1.0 GHz minimum)	Pentium 4 (1.0 GHz minimum)
RAM:	1024 MB	1024 MB	1024 MB
Disk Space:	126 MB (Allocated for Java plug-in)	126 MB (Allocated for Java plug-in)	126 MB (Allocated for Java plug-in)
Operating Systems:	Windows, Linux, or Mac	Windows, Linux, or Mac	Windows, Linux, or Mac
Server			
CPU:	Pentium 4 (2 GHz minimum)	Pentium 4 (2 GHz minimum)	N/A
RAM:	2048 MB	2048 MB	N/A
Disk Space:	5 GB	5 GB	N/A
Operating Systems:	2K / XP / Vista / 7 / Windows 2003/2008 Server	Windows 2003/2008 Server w/ Microsoft SQL Server	N/A
Network	As long as the workstation can access the server host, any LAN, WAN, dial-up connection, etc. will be sufficient.	As long as the workstation can access the server host, any LAN, WAN, dial-up connection, etc. will be sufficient.	As long as the workstation can access the server host, any LAN, WAN, dial-up connection, etc. will be sufficient.
Minimum:			
Workstations			
CPU:	Pentium III (800 MHz minimum)	Pentium III (800 MHz minimum)	Pentium III (800 MHz minimum)
RAM:	512 MB	512 MB	512 MB
Disk Space:	126 MB (Allocated for Java plug-in)	126 MB (Allocated for Java plug-in)	126 MB (Allocated for Java plug-in)
Operating Systems:	Windows, Linux, or Mac	Windows, Linux, or Mac	Windows, Linux, or Mac
Server			
CPU:	Pentium 4 (1.4 GHz minimum)	Pentium 4 (1.4 GHz minimum)	N/A
RAM:	1024 MB	1024 MB	N/A
Disk Space:	3 GB	3 GB	N/A
Operating Systems:	2K / XP / Vista / 7 / Windows 2003/2008 Server	Windows 2003/2008 Server w/ Microsoft SQL Server	N/A
Network	As long as the workstation can access the server host, any LAN, WAN, dial-up connection, etc. will be sufficient.	As long as the workstation can access the server host, any LAN, WAN, dial-up connection, etc. will be sufficient.	As long as the workstation can access the server host, any LAN, WAN, dial-up connection, etc. will be sufficient.