HMIS Software designed **by** those who help the needy **for** those who help the needy.

The **H.E.A.R.T.** (**H**uman services **E**valuation **A**nd **R**eporting **T**ools) **Family Software** product line was written specifically for social service organizations with an emphasis on rescue missions and homeless service providers. This user-friendly collection of client-tracking software enables these organizations to gather the statistical data they need to operate at optimum levels.

No matter what size your organization may be, there is a member of the **H.E.A.R.T. Family Software** to meet your specific needs and budget.

 H.E.A.R.T. meets even the most demanding tracking needs by enabling users to enter an unlimited number of clients. Enormous flexibility and customization is possible with **H.E.A.R.T.** along with the versatile 20 Workgroups of administrator definable security settings. **H.E.A.R.T.** is available as a single user license or as a multiple user license on a local area network (LAN).

 H.E.A.R.T. EX is designed for those who wish to host their database internally. With up to 50 Workgroups per Site the administrator definable security only allows access to information by authorized individuals. **H.E.A.R.T. EX** will expedite the tedious and time consuming, yet necessary, process of recordkeeping.

 H.E.A.R.T. Online is identical to **H.E.A.R.T. EX** except that Software Application Services, Inc. provides database hosting. With licensing options for up to an unlimited number of clients, **H.E.A.R.T. Online** provides the multiple-facility or multi-agency continuum with a tool to better serve their communities.

By using one of these products you can avoid duplication of service. The client will therefore be better served by not having to answer the same intake questions multiple times as they are referred from one facility to another.

A division of Software Application Services, Inc.

Software Application Services, Inc. launched H.E.A.R.T. in 1999. HFS has rapidly gained recognition both nationally and internationally with live and demo software in 48 states and 9 countries.

To schedule an appointment for a personal demonstration of a member of the **H.E.A.R.T. Family Software**, call us at 215-723-5070 or visit us on the web at www.softwareapps.net

Accessory Modules

Barcode Recognition
- ♥ Allows a client's ID card barcode to be used for verification purposes
- ♥ Efficiently assign beds, meals, programs, services and/or lockers

Client Payment
- ♥ Charge a nominal fee for a night's stay
- ♥ Collect a fee for beds or meals
- ♥ Track and record any payments you receive from the people you serve
- ♥ Ability to "charge" nights to specific clients as a night for which they owe a fee, owe volunteer time, or are extended a grace night

Custom Scripting and Rules Engine
- ♥ Create custom scripts for performing functions and other activities within the system
- ♥ Set rules (conditions)

Export
- ♥ Export any combination of data for the tables/fields that are available
- ♥ Export as a comma separated value or a tab delimited text file
- ♥ Filter to your specifications by applying a combination of segmentation(s) before exporting

Fingerprint Recognition
- ♥ Stores a client's fingerprint for verification purposes
- ♥ Efficiently assign beds, meals, programs, services and/or lockers

HMIS Export
- ♥ Export HUD compliant HMIS universal and program-specific data elements
- ♥ Exchange data with another system
- ♥ Automatically extract the necessary universal HUD data

Locker Module
- ♥ Keep track of when a locker was assigned and when it's due to be retuned
- ♥ Show the client's balance on a day to day basis
- ♥ Automatically calculate what amount is due when the locker is returned
- ♥ See who has a locker past its due date
- ♥ Print out all transactions related to the locker assignments

Quick Pics
- ♥ Quickly and easily capture client photos right in our software
- ♥ Works with numerous webcams
- ♥ No time consuming and expensive digital cameras needed

Repository Module
- ♥ Attach a digital copy of a form or a scanned image to a client's record
- ♥ Search for files by a keyword or other criteria that you've associated with the file

Here is what satisfied **H.E.A.R.T. Family Software** customers are saying about **Software Application Services**…

"We are truly ecstatic about H.E.A.R.T. Online. Being able to go paperless has not only allowed Cherry Street Mission to be more efficient as an organization but we have more integrity in the way we track movement, outcomes and progress with our guests. With H.E.A.R.T. we are able to pull reports on specific populations of people and accurately present figures to our donors, our staff and the community. It has been easy to use, and Joel Bechtel and his support staff have been more than helpful in assisting us with the navigation of H.E.A.R.T. and showing us how/what we can do."
-Kimberly Smucker, Licensed Clinical Therapist
Cherry Street Mission Ministries

"Wheeler Mission Ministries has searched for a quality client database software package for several years. We even attempted to develop our own, but it was just never exactly what we needed until we discovered H.E.A.R.T. We went live with the H.E.A.R.T. software in January 2003 and have since destroyed all our old manual card files and plan never to look back."
-Gene Green, Senior Director of Mission Services
Wheeler Mission Ministries

"We are excited about getting our H.E.A.R.T. software up and running. I sincerely appreciate all of the time and effort you have given to Scott Boucher to make the system work for our Mission.
Please express our appreciation to everyone who has had a part in helping us reach our goals. We are looking forward to the Training Sessions."
-Linda B. Vaughan, Executive Director
The Union Mission Ministries

"H.E.A.R.T. has been an integral part of revamping our Men's Shelter and Recovery Program. With the ability to track each of our client's interactions, we are able to better help progress towards meeting their goals and learning a healthy and balanced lifestyle where they can become self-sustaining and contributing members of our community. Your organization has helped make these improvements through your work and dedication. Thank you!"
-Peter Lyon, Interim Executive Director
The Christian Center

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