



HMIS Software designed **by** those who help the needy **for** those who help the needy.

The **H.E.A.R.T. (H**uman services **E**valuation **A**nd **R**eporting **T**ools) **Family Software** product line was written specifically for social service organizations with an emphasis on rescue missions and homeless service providers. This user-friendly collection of client-tracking software enables these organizations to gather the statistical data they need to operate at optimum levels.

No matter what size your organization may be, there is a member of the **H.E.A.R.T. Family Software** to meet your specific needs and budget.

HEART

H.E.A.R.T. meets even the most demanding tracking needs by enabling users to enter an unlimited number of clients. Enormous flexibility and customization is possible with **H.E.A.R.T.** along with the versatile 50 Workgroups of administrator definable security settings. **H.E.A.R.T.** is available as a single user license or as a multiple user license on a local area network (LAN).

HEART EX

H.E.A.R.T. EX is a web-based system designed for those who wish to host their database internally. With up to 50 Workgroups per Site the security system only allows access to information by authorized individuals. **H.E.A.R.T. EX** will expedite the tedious and time consuming, yet necessary, process of recordkeeping.

HEART Online

H.E.A.R.T. Online is also a web-based system that is identical to **H.E.A.R.T. EX** except that Software Application Services, Inc. provides database hosting. With licensing options for up to an unlimited number of clients, **H.E.A.R.T. Online** provides the multiple-facility or multi-agency continuum with a tool to better serve their communities. By using these web-based systems you can avoid duplication of service. The client will therefore be better served by not having to answer the same intake questions multiple times as they are referred from one facility to another.

H.E.A.R.T. Family Software

A division of Software Application Services, Inc.

Software Application Services, Inc. launch H.E.A.R.T. in 1999. HFS has rapidly gained recognition both nationally and internationally with live and demo software in 48 states and 9 countries.

To schedule an appointment for a personal demonstration of a member of the **H.E.A.R.T. Family Software**, call us at 215-723-5070 or visit us on the web at www.softwareapps.net



Accessory Modules

Client Payment

If your organization charges a nominal fee for a night's stay or collects a fee for other similar services, this module allows you to track and record any payments you receive from the people you serve. The Client Payment module also has the ability to "charge" nights to specific clients as a night for which they owe a fee, owe volunteer time, or are extended a grace night.

(Only available in H.E.A.R.T.)

Export

The Export module will allow you to export any combination of data for the tables that are available. You will be able to choose whether the data is exported as a ".csv" (Comma Separated Value) or a ".txt" (tab delimited) file. The data that is chosen to be exported can be filtered to your specifications by applying a combination of segmentation(s) before exporting.

Fingerprint Recognition

This module allows a client's fingerprint to be stored for verification purposes; you can use this module to more efficiently assign beds, meals, programs and more.

Quick Pics

Use our Quick Pics Module to speed up the process of taking, viewing and saving your pictures to H.E.A.R.T. *EX* and *Online*.

The Quick Pics Module will work with numerous webcams and allows you to quickly and easily capture client's photos right in our software. No time consuming and expensive digital cameras needed.

EX and *Online* already has the ability to store client pictures; however by using this module you eliminate the process of saving and editing the pictures in another software program and then importing it into H.E.A.R.T. *EX* and *Online*.

(Only available in *EX* and *Online*)

HMIS Export

This module will allow you to track and export the HUD universal data elements. You can automatically extract the data necessary for a government agency that you work with and that wants your de-identified aggregate statistics.

You can track as much or as little HUD data as you want on an individual client since very little information, other than some basic information, is required. You can also choose whether the data is exported as an ".xml" (extensible markup language) or a ".txt" (tab delimited) file.

(Only available in *EX* and *Online*)

Here is what satisfied **H.E.A.R.T. Family Software** customers are saying about **Software Application Services...**

"Wheeler Mission Ministries has searched for a quality client database software package for several years. We even attempted to develop our own, but it was just never exactly what we needed until we discovered H.E.A.R.T. We went live with the H.E.A.R.T. software in January 2003 and have since destroyed all our old manual card files and plan never to look back."

**-Gene Green,
Senior Director of Mission Services
Wheeler Mission Ministries**

"The advantages of your software are almost innumerable. We were using paperwork to log our clients and keep track of them. We still use paperwork but we are not slaves to it. If the Local Authorities come asking about a past or present client, it is now takes just a few short keystrokes and they have an answer. If we have to call 911 for an ambulance, we can have all pertinent medical information about the client available by the time the paramedics arrive. As Human Resources Director, it has been an invaluable tool in organizing and reducing my daily workload. The people at S.A.S. have been incredibly helpful in assisting me with any problems I have had. I would recommend this program to any organization in the Mission Field."

**-C.W. Betts,
Human Resources Director
Fort Meyers Rescue Mission, Inc.**

"Thank you so much for your prompt and helpful tech support. I appreciate the time you spend answering the questions I have and adopting suggestions I make. I wanted to let you know how much we at the mission appreciate and utilize H.E.A.R.T. It improved the mission operations and has allowed us to serve our clients better. Thank you so much."

**-Julia Smith
Central Union Mission**

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