HEART
Family Software
Features

	HEART	EX HEART	Online HEART
Version #:	**9.00**	**9.00**	**9.00**
Number of Reports - 27 reports (1 additional report with Enhanced and Unlimited Server License, 4 additional reports with Client Payment module, 4 additional reports with Locker Module and 1 additional report with HMIS Export Module)	♥	♥	♥
Segmentations (filters for report results) – Every **H.E.A.R.T.** product includes multiple pre-made reports. Within each report, the user is able to determine a variety of parameters or filters.	♥	♥	♥
Intake Recording:			
Auto Assign Social Security Number – One manner in which **H.E.A.R.T.** products sort client information is by Social Security Number. If a client does not know his/her Social Security Number when entering your facility, **H.E.A.R.T.** products will automatically assign him/her a 9-digit number. This number can be edited at a later date or left to stand as an internal identification number. Assigned numbers appear in red on the client's screen to eliminate potential confusion.	♥	♥	♥
Auto City and County Entry – The user types in the zip code and the city and county appears in the appropriate boxes.	♥	♥	♥
***User Defined Lists* – 40 Lists** (3 more with Client Payment Module, 1 more with Repository Module) The organization's appointed program administrator has control over client intake information. The administrator can tailor various lists with multiple customizable entries. These lists include tracking information such as Addictions, Drugs, Program Assignments, etc.	♥	♥	♥
Program Designations – If a facility runs a 30-day program, the administrator can designate that length of time for calculating purposes. Every time that program is entered for a client, a properly calculated program ending date will be displayed on the client record.	♥	♥	♥
Images – Add .gif, .jpg, .png and .tiff with images from your computer to Client records.	♥	♥	♥

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Administration:			
Security Clearance – The administrator security workgroup gives the administrator the ability to completely customize the amount of access to client information by the other workgroups. In addition to having the option to restrict access to men, women, or family records, the administrator may also limit or allow access to individual segments of the client record and reports.	Up to 20 Workgroups	Up to 50 Workgroups per Site	Up to 50 Workgroups per Site
Administrator definable fields – **H.E.A.R.T.** products have always had administrator definable checkboxes and dropdown lists.	♥	♥	♥
Administrator definable tabs – Four of the client information tabs can be renamed by the Administrator.	♥	♥	♥
Additional Modules:			
Client Payment - If your organization charges a nominal fee for a night's stay or collects a fee for beds and meals, this module allows you to track and record any payments you receive from the people you serve. It has the ability to "charge" nights to specific clients as a night for which they owe a fee, owe volunteer time, or are extended a grace night.	♥	♥	♥
Custom Scripting and Rules Engine - Gives you the ability to create custom scripts for performing functions and other activities within the system. Also allows you to schedule those custom scripts you created to run hourly, daily, weekly, and monthly or on specific days or dates. You can set rules (conditions) when a Client is assigned a Bed, Meal, Locker, Program or Service.	♥	♥	♥
Export – The ability to retrieve specific personal information for clients and children.	♥	♥	♥
Fingerprint Recognition – Use a fingerprint reader for speedy intake of beds, meals, programs and more.	♥	♥	♥
HMIS Export – Allows you to track and export the HUD universal data elements. You can automatically extract the data necessary for a government agency that wants your de-identified aggregate statistics. Track as much or as little HUD data as you want on an individual client since very little information, other than some basic information, is required.	♥	♥	♥
Locker – Allows you to keep track of when a Locker was assigned and when it's due to be retuned. It will also show the Clients balance on a day to day basis and automatically calculate what amount, if any, is due when the Locker is returned. The included Late Locker List report will help to see who has a locker past its due date. Also with the Locker Donation Log you can print out all transactions related to the Locker Assignments.	♥	♥	♥
Quick Pics – Use your webcam to speed up the process of taking, viewing, and saving your pictures.	♥	♥	♥
Repository – Attach a digital copy of a form (i.e. .doc, .xls, etc.) or a scanned image (i.e. .jpg, .gif, etc.) to a client's record.	♥	♥	♥