

HEART

Family Software

Features

	HEART 7.80	HEART^{EX} 7.01	HEART^{Online} 7.01
Version #:			
# of Reports:	19 reports (2 additional reports with Client Payment Module)	19 reports (1 additional report with Enhanced and Unlimited Server License, 3 additional reports with Locker Module)	19 reports (1 additional report with Enhanced and Unlimited Server License, 3 additional reports with Locker Module)
Segmentations – Every H.E.A.R.T. product includes multiple pre-made reports. Within each report, the user is able to determine a variety of parameters or segmentations. Example: The user needs to know who slept at their facility during the months of April and May with a particular drug addiction. This information can easily be obtained from the Bed List Report. Information from the other reports is just as easy to find. Powerful reporting tools like this would prove invaluable when seeking grants or meeting with potential donors. H.E.A.R.T. products enable its' users to provide all funding sources with accurate information.	♥	♥	♥
Intake Recording:			
Auto Assign Social Security Number – One manner in which H.E.A.R.T. products sort client information is by Social Security Number. If a client does not know his/her Social Security Number when entering your facility, H.E.A.R.T. products will automatically assign him/her a 9-digit number. This number can be edited at a later date or left to stand as an internal identification number. Assigned numbers appear in red on the client's screen to eliminate potential confusion.	♥	♥	♥

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User Defined Lists – The organization’s appointed program administrator has control over client intake information. The administrator can tailor various lists with multiple customizable entries. These lists include tracking information such as Addictions, Drugs, Program Assignments, etc.	26 lists (more depending on optional modules)	33 lists	33 lists
Program Designations – If a facility runs a 30-day program, the administrator can designate that length of time for calculating purposes. Every time that program is entered for a client, a properly calculated program ending date will be displayed on the client record.	♥	♥	♥
Images – It is possible with H.E.A.R.T. products to add .gif or .jpg (also .png and .tiff with H.E.A.R.T. Online and H.E.A.R.T. EX) images from your digital camera to client records.	♥	♥	♥
Administration:			
Security Clearance – The administrator security workgroup gives the administrator the ability to completely customize the amount of access to client information by the other workgroups. In addition to having the option to restrict access to men, women, or family records, the administrator may also limit or allow access to individual segments of the client record and reports.	Up to 50 Workgroups	Up to 50 Workgroups per Site	Up to 50 Workgroups per Site
Administrator definable fields – H.E.A.R.T. products have always had administrator definable checkboxes and dropdown lists.	♥	♥	♥
Administrator definable tabs – Four of the client information tabs can be renamed by the Administrator.	♥	♥	♥
Additional Modules:			
Client Payment - If your organization charges a nominal fee for a night’s stay or collects a fee for other similar services, this module allows you to track and record any payments you receive from the people you serve. The Client Payment module also has the ability to “charge” nights to specific clients as a night for which they owe a fee, owe volunteer time, or are extended a grace night.	♥		
Export – The ability to retrieve specific personal information for clients and children.	♥	♥	♥
Fingerprint Recognition – Use of a fingerprint reader for speedy intake of beds, meals, programs and more.	♥	♥	♥
HMIS Export – This module will allow you to track and export the HUD universal data elements. You can automatically extract the data necessary for a government agency that you work with and that wants your de-identified aggregate statistics. You can track as much or as little HUD data as you want on an individual client since very little information, other than some basic information, is required.		♥	♥

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Locker – This module will allow you to keep track of when a Locker was assigned and when it's due to be returned. It will also show the Clients balance on a day to day basis. It will automatically calculate what amount, if any, is due when the Locker is returned. The included Last Locker List report will help to see who has a locker past its due date. Also with the Locker Donation Log you can print out all transactions related to the Locker Assignments.	♥ (H.E.A.R.T. has this feature as part of the core system and is not a separate module)	♥	♥
Quick Pics – Use your webcam to speed up the process of taking, viewing, and saving your pictures.		♥	♥